

# DEALING WITH CONFLICT

## TRAINING SOLUTION

Dealing with Conflict is your solution to help put your organization back on the path to productivity

Our newly revamped Dealing with Conflict will help you hit the reset button and get dysfunctional teams back working productively.

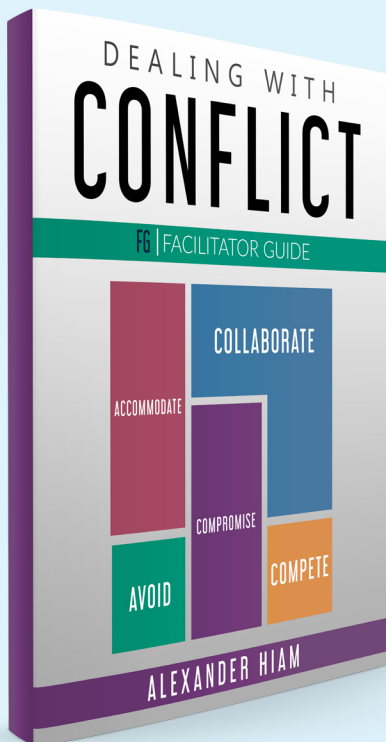
This easy to use program enables anyone to quickly teach how to overcome conflict and move towards productive solutions.

Dealing with Conflict is a complete training solution, flexible and powerful yet so easy that anyone can provide expert facilitation. Select different exercises, use the pre/post training worksheets to help enrich training and use the job aids to reinforce on the job skills transfer.

### Conflict May be Ruining Your Productivity

Studies show that over 65% of all productivity loss can be directly attributed to workplace conflict issues.

**What are you doing about productivity robbing conflict?**



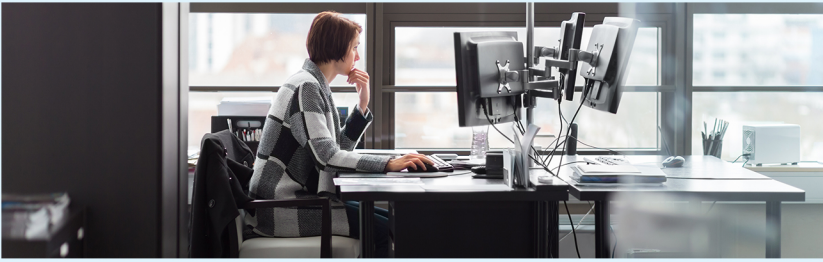
### Conflict Training Resources 1-2-3

Now completely updated with easier to use and more powerful Facilitator Guides and more resources Dealing with Conflict is your complete conflict resolution solution.

1. Complete the assessment and study the pretraining coaching sheets to prepare for training.
2. Use the Facilitator Guide and Participant Guide to facilitate assessment results and teach critical conflict resolution skills. Simply play the videos imbedded in the power point slides and facilitate the exercises. It is that simple!
3. Use additional resources to reinforce skills learned during training and to ensure skill transfer to on the job performance improvement.

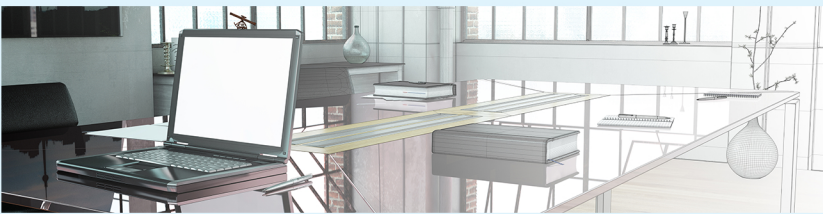
# Dealing with Conflict is the only conflict solution you will ever need

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## Pretraining

Participant Pretraining Material  
Trainer Prep Material



## Assessment

Online  
Paper



## Training

Facilitator Guide  
Video  
Participant Guide  
Training Prep Sheets



## Post Training

Participant Post Training Material  
Manager/Supervisor Overview  
Skills Transfer Job Aids

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### Benefits:

- Solve conflict by negotiating a win/win result
- Easier to use than Thomas Kilmann
- Proactive problem solving & fewer bottlenecks
- Increase productivity
- Improve conflict/negotiation competency
- Enhance communication and teamwork
- Reduce workplace stress

### Features:

- Options for a 2,4 or 6-hour conflict workshop
- 10 minute online assessment or booklet
- Report provides clear, user friendly results
- Guides are easy to use & flexible
- Video keeps participants involved
- Quick deployment
- Additional resources available